



SOUTH AFRICAN TECHNOLOGY, PROPERLY ENGINEERED

RUN · MANAGED IT SUPPORT · SLA-BACKED

Managed IT.

Helpdesk, Microsoft 365, endpoint security, patching and monitoring — remote first, on site when it matters, reported monthly. Run on Swiss Orbit, our own RMM, by engineers who can read the code.

15 min

P1 RESPONSE

Orbit

OUR OWN RMM AGENT

3

COVER TIERS

Monthly

REPORT WITH REAL NUMBERS

WHAT'S INSIDE

- Swiss Orbit agent on every server and PC: health, inventory, patches, remote support
- Microsoft 365 licensing, identity, MFA and conditional access
- EDR/AV, patching, backup verification, restore tests
- Remote and onsite helpdesk with priorities and SLA
- Phishing simulations and user training
- Quarterly reviews and a technology roadmap

FOR SMES FROM 5 TO 500 USERS · PER USER OR PER DEVICE, PER MONTH · ESSENTIALS, BUSINESS, ENTERPRISE TIERS

We build it. We host it. We support it.

Built by the same team that runs our Tier-3 Johannesburg data centre. When you call, you reach the people who wrote the code. Microsoft Partner · 3CX Gold Partner · POPIA aligned · SA-resident data.

BUILT · HOSTED · SUPPORTED IN JOHANNESBURG, SOUTH AFRICA | SALES@SWISSYSTEMS.CO.ZA | 010 006 0666



Six things that should be on autopilot.

Endpoints

Every device inventoried, monitored, patched, protected.

Security

EDR, MFA, conditional access, email security, baseline hardening.

Backup

M365, endpoint and server backups monitored daily; restores tested.

Identity & licensing

User lifecycle, licences right-sized quarterly, billed in rand.

Helpdesk

Engineers, not a call centre; P1 in 15 minutes; monthly report.

Strategy

Quarterly review, roadmap, budget; fractional CIO available.

STRAIGHT ANSWERS

Remote or on site?

Remote first because it's faster; on site for hardware and anything needing hands; scheduled presence on Enterprise.

How do we switch?

Free health check, written onboarding plan, agents deployed, credentials rotated — fully onboarded in two weeks.

WHY SWISS SYSTEMS

We build it

Our own developers, in Johannesburg. Features ship because customers ask, not because a roadmap overseas allows it.

We host it

Tier-3 data centre with 100 kVA redundant power, generator backup and 10 Gbps redundant fibre. 99.9% uptime SLA. SA-resident data.

We support it

The person who answers the phone can read the code. Microsoft Partner, 3CX Gold Partner, POPIA aligned.

When IT works, nobody talks about it.

30-minute live demo · real engineer · real pricing · no sales theatre.

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