



SOUTH AFRICAN TECHNOLOGY, PROPERLY ENGINEERED

RMM + NETWORK MONITORING + REMOTE SUPPORT

Swiss Orbit.

Every server, PC, switch, firewall, link and UPS you look after, reporting to one console. Health, inventory, patches, scripts, topology, SLA evidence and remote support — for every customer, priced in rand.

<40 MB

AGENT FOOTPRINT

60s

HEARTBEAT & METRICS

SNMP

AGENTLESS NETWORK LAYER

1

CONSOLE FOR ALL CUSTOMERS

WHAT'S INSIDE

- Outbound-only Windows agent: CPU, RAM, disk, SMART, services, event logs, inventory
- Agentless SNMP/ping monitoring with latency, jitter, packet loss and topology
- Remote support, scripting, software deployment and patch policies per customer
- Dependency-aware alerting — one alert for a switch, not 200 for what's behind it
- Monthly SLA reports per site and service from real uptime data
- Multi-tenant for MSPs; single-tenant for in-house IT

FOR MSPS, IT DEPARTMENTS AND MULTI-SITE BUSINESSES · BUILT TO OUT-PERFORM NINJAONE-CLASS TOOLS · REPLACES SWISS NMS

We build it. We host it. We support it.

Built by the same team that runs our Tier-3 Johannesburg data centre. When you call, you reach the people who wrote the code. Microsoft Partner · 3CX Gold Partner · POPIA aligned · SA-resident data.

BUILT · HOSTED · SUPPORTED IN JOHANNESBURG, SOUTH AFRICA | SALES@SWISSSYSTEMS.CO.ZA | 010 006 0666



The RMM feature list — without the feature gates.

Monitoring

Servers, PCs, switches, firewalls, APs, UPSs, hypervisors and links — one health view.

Inventory

Hardware, software, licences, warranty dates and serials, always current.

Patch management

Windows and third-party patches by policy with compliance reporting per tenant.

Remote support & scripting

Attended/unattended sessions, PowerShell library, self-healing runbooks.

Alerting & SLA

Thresholds, trends, dependencies, escalation, quiet hours; monthly SLA evidence.

Roles & audit

Technician roles per tenant, MFA and a full audit trail of every action.

STRAIGHT ANSWERS

Does it monitor the network too?

Yes. Windows machines get the agent; everything that speaks SNMP is monitored agentlessly in the same console. Orbit replaces the former Swiss NMS.

Where does the data live?

Metrics, inventory and logs are stored in our Johannesburg data centre. Agents talk outbound over HTTPS — no inbound ports, no VPN.

WHY SWISS SYSTEMS

We build it

Our own developers, in Johannesburg. Features ship because customers ask, not because a roadmap overseas allows it.

We host it

Tier-3 data centre with 100 kVA redundant power, generator backup and 10 Gbps redundant fibre. 99.9% uptime SLA. SA-resident data.

We support it

The person who answers the phone can read the code. Microsoft Partner, 3CX Gold Partner, POPIA aligned.

Put your whole IT estate in orbit.

30-minute live demo · real engineer · real pricing · no sales theatre.

swissystems.co.za/book-a-demo

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